



NexusTek Hybrid Cloud Services

Operate with Confidence— 24/7 Hybrid Cloud Management that Maximizes Your Azure Investment.

NexusTek Hybrid Cloud Managed Services



Extend the value of your Azure and hybrid cloud investments with NexusTek's Hybrid Cloud Managed Services. Our 24/7/365 proactive support and management ensure your Azure, NexusTek Cloud, and on-premises environments are secure, optimized, and operationally ready—freeing your IT team to focus on driving innovation.

WHO IT'S FOR



IT Leaders

CIOs, CTOs, and IT Directors seeking operational excellence across hybrid environments.



Cloud & Infrastructure Managers

Teams managing Azure, private cloud, and on-premises infrastructure.



Security & Compliance Officers

Stakeholders responsible for reducing risk and maintaining compliance.



Business Leaders

Executives seeking to reduce operational costs and accelerate digital initiatives.



Mid-Size Enterprises

Organizations transforming IT to meet modern business demands.

KEY BENEFITS



Achieve Always-On Operations

Ensure high availability with continuous monitoring and rapid incident response.



Extend Your IT Team

Leverage NexusTek's certified experts to fill skill gaps and scale operational capacity.



Maximize Azure Investments

Continuously optimize workloads for cost, performance, and security.



Strengthen Security Posture

Implement and manage security controls aligned to Azure best practices and regulatory frameworks.



Accelerate Digital Transformation

Enable operational agility while reducing the burden of day-to-day management.



Gain Transparency and Control

Leverage proactive reporting, SLAs, and operational insights to stay in control of your environment.

HOW IT WORKS

NexusTek's Hybrid Cloud Managed Services provide continuous monitoring, management, and optimization of your Azure and hybrid cloud environment. Building on your secure-by-design, governance-ready Azure foundation, we deliver proactive operational management that spans Azure, NexusTek Private Cloud, and on-premises infrastructure.

Central to our service is NexusTek's **Governance-Ready Operations Model**, built on industry best practices and aligned with the Microsoft Cloud Adoption Framework. This model ensures your environment remains **secure, compliant**, and **efficiently governed** across identity, access, policy management, cost control, and security posture. We enforce governance through **Azure Policy**, **role-based access control (RBAC)**, **cost management frameworks**, and **automated compliance monitoring** powered by Microsoft Defender for Cloud.

Our governance model integrates into your operational workflows, with structured **incident, change, problem**, and

knowledge management processes aligned to ITIL standards. NexusTek participates in your **Change Advisory Board (CAB)**, represents **infrastructure-as-code (IaC) deployments**, and documents repeatable procedures to ensure long-term operational consistency.

We provide **tiered service models** (Silver, Gold, Platinum) tailored to your operational needs—from L1 incident management to L4 strategic cloud optimization services. Services include monitoring, incident response, patching, backup validation, workload optimization, and continuous security management.

By integrating governance, automation, and 24/7/365 operational support, NexusTek ensures your hybrid cloud environment remains **resilient, compliant, cost-effective**, and **future-ready**, freeing your IT team to focus on business innovation and growth.

FEATURES

24/7/365 Monitoring & Incident Management

Proactive monitoring and resolution for Azure, NexusTek Cloud, and on-premises systems.

Tiered Service Models (Silver, Gold, Platinum)

Flexible service levels, from L1 to L4 support.

Azure-Native Management Tools

Utilization of Azure Monitor, Microsoft Defender for Cloud, and Azure Automation.

Operational Best Practices

Incident, change, problem, and knowledge management aligned to ITIL standards.

Workload Optimization

Cost and performance tuning using Azure Cost Management + Billing and governance tooling.

Patch & Backup Management

Full lifecycle management of patching and backup validation.

Security & Compliance Management

Continuous security posture management leveraging Azure Policy and Defender for Cloud.

Service Management & Reporting

Monthly reporting, quarterly business reviews, and continuous service improvement.

Access to Cloud Experts

Extension of your team with NexusTek's skilled Azure and hybrid cloud specialists.

Ready to get started?

Contact us today or visit nexustek.com

NexusTek Is a Trusted Azure Partner

More than 350 engineers, 600+ Microsoft certifications, and 25+ years of experience delivering Azure, Security, and Modern Work solutions.

AWARD - WINNING

